

# Cancellation Policy

## WHAT IF I HAVE TO CHANGE OR CANCEL MY TRIP?

We understand things happen in life and sometimes you have to cancel or change your tour. We want to make it as easy as possible to do so and below you will find our timeline. If you ever have a question, just give us a call.

## CANCELLATION POLICY:

**PAYMENTS/CHANGES/CANCELLATIONS:** A deposit of \$1000 is due at sign-up. A final balance will be due 120 days prior to your tour date. Failure to make proper payments by the due dates will automatically be considered a request to cancel and the stated cancellation policy will apply. **Final Payments** may be made by check and sent to Hokkaido Powder Adventures PO Box 11629 Aspen CO 81612 or can be made by credit card by phone at 970-379-8487.

## PLEASE READ THE FOLLOWING CAREFULLY. THERE CAN BE NO EXCEPTIONS:

\*\* All requests for changes, cancellations or refunds must be made in writing to Hokkaido Powder Adventures (HPA)

\*\* \$25.00 will be charged for any change once your reservation is confirmed.

## \*\* IF YOUR CANCELLATION NOTICE IS RECEIVED:

Days to Departure	Refund	Future Trip Credit*
More Than 90 Days	\$1000 deposit is non-refundable	100% of deposit
61-90 Days	75% of trip price contingent upon rebooking a replacement	90% of trip price
60 Days or less	No refunds	50% of trip price

**INSURANCE:** Trip cancellation, health, and accident insurance is available to help protect you against unforeseen circumstances which cause you to interrupt or cancel your trip. It is highly recommended for you to sign up for this insurance. We recommend Allianz Global Assistance.

<https://www.allianztravelinsurance.com/>